



Mutlaq Hendi Al-Rouqi EST. For Custom Clearance

www.info@alrouqi.com

Establishment Profile

The ultimate logistic solution....

INTRODUCTION

Mutlaq Hendi Al Rouqi Est is leading Customs clearance and Transportation agency of Saudi Arabia ,working in mainstream for more than 35 years.

We offer reliable custom clearance and transportation to our customers. Right from brokerage, documentation, inspection , final clearance and transportation we keep follow up and give best result for customers.

Right from beginning we have served hundreds of customers all over kingdom. We have customers in important cities of country such as Dammam, Jubail, Riyadh, Jeddah etc.



We offer safe transport of the shipment anywhere in Saudi Arabia.

Message from the

General Manager

We are Committed for customer satisfaction. Our highly efficient working procedures, Experience in handling different commodities, IT enabled system will be much helpful for the improvement and growth of customers. Our interaction with government agencies allows us to guarantee the customs clearance of goods without errors and delays.



Mutlaq Hendi Al Rouqi Establishment

Our **M**ission

Our Mission is to Focus and strive for absolute customer satisfaction and Clearing the shipment in short period of time. We pay particular attention to ensure high quality of service.

Our **V**ision

Our Vision is to become the leading provider of logistics solutions .With high sense of responsibility and experience we strive to achieve this vision. Achieving high quality target is the personal commitment of each employee.



Key Features

- Experience in clearing all type of goods such as food item, textile, machine, vehicles etc.
- We offer safe transport of the shipment anywhere in Saudi Arabia.
- We have long and good relationships with all shipping lines.
- Since the beginning we have cleared more than 10,00,000 containers containing variety of goods.

Organisation

We are organized and equipped to meet every challenge of custom clearance business. Each customer is treated with one goal in mind, which is to render them best service in high quality.

Manpower:

There are specialized employees integrated to form a team under manager who have 35 years of experience in custom clearance. The entire employees are working toward one goal, which is customer's satisfaction. In addition to the management staff there are support service team.

Export
Impo

CUSTOMS
CLEARANCE

DELIVERY

Facilities

Warehousing

We offer our customers modern, spacious and secure warehousing options. We are fully equipped with forklifts, hand jacks, ladders for ease of loading and offloading.

GPS tracking system

All our trucks are fitted with GPS tracking system which enable tracking of cargo as it is moved from one point to another. All our drivers adhere to high road safety standards. Which contributes to accident free efficient and timely transportation of cargo.

Computerized System

All the custom clearance process are fully computerized.



Vehicles and Equipments

- 85 truck and trailer
- 25 low bed trailer
- 2 tadano crains 30 tons
- 2 heavy forklift 30 tons
- 1 hydraulic low bed trailer

In addition to the above facility we have service agreement with 5 transportation agencies to overcome any shortage of resources.

Custom Clearance Services

WE are always ready to provide the customer with all necessary information and support. This allows them to be sure that each cargo will be processed and delivered as soon as possible in the most economical and reliable way.

Customers

Our customers are the heart of our business. Over the years we have served hundreds of customers and keep gaining new. At all times customer service remains our top priority.

Below are some of our satisfied customers

- ✓ Landmark Saudi Arabia
- ✓ Sara Corporation
- ✓ Rweha Trading company
- ✓ Rice house trading company
- ✓ Rawafed international company
- ✓ Industrial Valve Manufacturer
- ✓ Almulhim Cooling



Location

Our business location is key to successful operations and overall growth. We are located opposite to Dammam port, at commercial port complex. This location is easily accessible and convenient to customers.



MUTLAQ HENDI AL-ROUQI EST.

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